

Note: The Fact-finder is a medium of gathering information derived through the experience of those participating in the Mental Health Program. Its use will be toward the presentation of a general survey without references to specific institutions or individuals unless approval is secured. Narratives or comments on this FF may be submitted simultaneously or separately and will be very useful. If impossible to secure answers to all questions, return the FF as complete as you can.

1. Psychological Abuse: (a) Does official action indicate an attitude of service to ill persons or is it one of patronization & condescension? \_\_\_\_\_

Is its essential spirit patient- or institution-centered? \_\_\_\_\_

Comments: \_\_\_\_\_

(b) Do doctors & nurses maintain at all times an attitude of professionalism in their patient contacts? \_\_\_\_\_

Are best therapeutic approaches maintained? \_\_\_\_\_

Do they always treat patients with courtesy & respect? \_\_\_\_\_

(c) Do attendants always maintain therapeutic attitudes toward patients? \_\_\_\_\_

Do they address patients (especially when new or unknown) by use of prefixes (Mr., Mrs., or Miss)? \_\_\_\_\_

Are attendants at all frequently guilty of teasing? \_\_\_\_\_

Using abusive language? \_\_\_\_\_

Are patients encouraged to maintain & express their individuality or are wills bent to fit a hospital pattern? \_\_\_\_\_

Comments: \_\_\_\_\_

(d) Are requests for work to be done made on the basis of cooperation or compulsion--is work voluntary or are requests issued as "orders" to which obedience must be given? \_\_\_\_\_

Are privileges suspended & penalties imposed for refusal to work? \_\_\_\_\_

2. Physical Abuse: Are instructions explicit regarding the responsibility of reporting physical abuse? \_\_\_\_\_

Are they written? \_\_\_\_\_

Beyond the official pronouncement, does the hospital really want attendants to report abuse; does it stand behind such action or is this considered to be "squealing"? \_\_\_\_\_

When reports are made, is remedial action taken? \_\_\_\_\_

Are there any instances in which physical punishment is approved? \_\_\_\_\_

Specify: \_\_\_\_\_

3. Race Problems: Have conflicts arisen between patients because of racial differences? \_\_\_\_\_

If so, please specify: \_\_\_\_\_

Is there racial segregation? \_\_\_\_\_

Unit No. \_\_\_\_\_

Institution \_\_\_\_\_

Prepared by \_\_\_\_\_

Date \_\_\_\_\_

(Return 3 copies to MHP, Box 7574, Philadelphia 1, Penna. as soon as possible).